

A MESSAGE FROM BAY AREA ANIMAL HOSPITAL REGARDING CORONAVIRUS  
PRECAUTIONS:

Due to the coronavirus pandemic Bay Area Animal Hospital is instituting measures in an attempt to keep both our staff and our clients as safe as possible while still providing essential services to our patients.

1) We are spacing appointments to aid in social distancing. When you arrive with your pet, please check for other clients in the lobby. Our staff will bring you and your pet into an exam room right away. This will limit human to human contact and aid in social distancing while allowing us to continue to provide care.

2) We will ask that clients remain in their cars until we have an exam room ready for them. Wait times may be extended as we will need to sanitize between appointments and allow each set of owners to arrive and leave.

3) We may implement Telemedicine as an option for seeing patients. More to come on this option and we will continue to update you.

4) Please be aware that our workload may change rapidly. For example, the UW-Madison Veterinary Medical Teaching Hospital has closed completely (including to emergency care) and many emergency services around the state are experiencing overload. We will attempt to provide timely and complete care as much as possible, but we anticipate situations where wait times may become extended and supplies may be limited.

5) While we are focusing on providing care for sick patients and emergency situations, we want to point out that some wellness care should NOT be postponed. For example, it is crucially important that puppies continue to receive their vaccinations to prevent disasters such as a puppy sick with a preventable and severe disease such as parvo. The isolation facilities and supplies (think: masks, gloves, gowns) to treat a parvo puppy simply may not be readily available. We MUST work to prevent as many such situations as possible. We are happy to set up drop off appointments for puppies and kittens so they can continue to receive their needed preventative vaccines.

6) Please make sure your pet has it's needed medications for the next month. We will provide curbside pick-up with payment over the phone to facilitate this, or we can mail medications to you.

7) If you are in need of Heartworm and/or Flea and Tick Preventatives we would be happy to either have you pick up curbside or we can mail it to you.

8) Grooming and Boarding services are suspended at this time. Boarding for your pet can be arranged for emergencies. Please call us for more information.

Know that we will still be here to care for your pets for illness and injuries. WE ARE ONLY A PHONE CALL AWAY! Stay well!!!! 715-682-8865

Sincerely,  
Bay Area Animal Hospital  
Bay Area Pet Spa & Resort